

Crime and Disorder Committee

Thursday 7th July 2016 at 7.30pm

Council Chamber
Runnymede Civic Centre, Addlestone

Members of the Committee

Councillors H A Butterfield (Chairman), P B Tuley (Vice-Chairman), I A Chaudhri, Mrs E Gill, Miss D Khalique, D J Knight, M J Maddox, A P Tollett, and J J Wilson.

AGENDA

Notes:

- 1) Any report on the Agenda involving confidential information (as defined by section 100A(3) of the Local Government Act 1972) must be discussed in private. Any report involving exempt information (as defined by section 100I of the Local Government Act 1972), whether it appears in Part 1 or Part 2 below, may be discussed in private but only if the Overview and Scrutiny Select Committee so resolves.
- 2) The relevant 'background papers' are listed after each report in Part 1. Enquiries about any of the Agenda reports and background papers should be directed in the first instance to **Carol Holehouse, Democratic Services Section, Law and Governance Business Centre, Runnymede Civic Centre, Station Road, Addlestone (Tel: Direct Line: 01932 425628). (Email: carol.holehouse@runnymede.gov.uk).**
- 3) Agendas and Minutes are available on a subscription basis. For details, please ring Mr B A Fleckney on 01932 425620. Agendas and Minutes for all the Council's Committees may also be viewed on www.runnymede.gov.uk.
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বাঙলা

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اردو

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LIST OF MATTERS FOR CONSIDERATION

PART I

Matters in respect of which reports have been made available for public inspection

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PART II

Matters involving Exempt or Confidential Information in respect of which reports have not been made available for public inspection.

a) **Exempt Information**

(No reports to be considered under this heading)

b) **Confidential Information**

(No reports to be considered under this heading)

GLOSSARY OF TERMS AND ABBREVIATIONS

TERM	EXPLANATION
ABC	Acceptable Behaviour Contract
ABG	Area Based Grant
ACC	Assistant Chief Constable (SP)
ACS	Active Citizen System - Police Public Information Messaging System
ANPF	Accelerated Neighbourhood Partnership Funding
APA	Association of Police Authorities
ASB	Anti Social Behaviour
ASBI	Anti Social Behaviour Injunction
ASBO	Anti Social Behaviour Order
BCS	British Crime Survey
BCU Fund	Basic Command Unit Funding (SP)
BIM	Borough Intelligence Model – Safer Runnymede's online ASB reporting forms
BTP	British Transport Police
CIAG	Community Incident Action Group – multi agency group which reports to the CDRP and deals with problem individuals
CRA	Crime Reduction Advisor
CPS	Crown Prosecution Service
CPS	Community Payback Scheme - Probation Service work previously known as Community Service
CSP	Community Safety Partnership
CSS	Community Safety Strategy
DA	Domestic Abuse (Surrey County Council's preferred terminology rather than Domestic Violence)
DAAT	Drug & Alcohol Advisory Team commissioning body for drug & alcohol services.
D of E	Duke of Edinburgh award scheme
DV	Domestic Violence (national recognised term)
DVD	Digital Versatile Disc
DYO	Deter Young Offenders – Youth Justice Service Program for under 18's already within the criminal justice system
FPN's	Fixed Penalty Notices
GOSE	Government Office of the South East
HMIC	Her Majesty's Inspector of Constabularies
ICADs	Intergraph Control & Dispatch System – Police computer system for call handling & dispatching work.
IDVA	Independent Domestic Abuse Advisor – attached to specialist Domestic Abuse Courts
IHC	Incident Handling Centre – Police call centre

IOM	Integrated Offender Management – probation led multi agency work to provide a comprehensive support program to individuals
ISP	Information Sharing Protocol
IT	Information Technology
JAG	Joint Action Group - multi agency group which reports to the CDRP and deals with problem locations or crime types
KPIs	Key Performance Indicators
KSIs	Killed & Seriously Injured - national statistics regarding road collisions
LSP	Local Strategic Partnership
MAISP	Multi Agency Information Sharing Protocol – umbrella policy which the SISP operates within.
MAPPAs	Multi Agency Public Protection Arrangements – deals with precautions and plans around known sex offenders and high risk individuals in the Borough
MARACs	Multi Agency Risk Assessment Conferences – deals with precautions and plans around individuals involved in Domestic Abuse and their families.
NEET	Not in education, employment or training
North Cluster	Police area which includes Runnymede, Spelthorne & Elmbridge.
NSO	Neighbourhood Specialist Officer (Police)
NT	Neighbourhood Team (Police)
PADs	Partnership Action Days – multi agency events which involve the public to reassure, offer information or build community spirit
PAYP scheme	Positive Activities for Young People funding stream for youth activities from the proceeds recovered from crime.
PCC	Police Crime Commissioner
PCSO	Police Community Support Officers
PCT	Primary Care Trust
PPIU	Public Protection Investigation Unit
PPOMP	Prolific & Priority Offender Management Panel – Multi agency group which works with individuals over 18 years of age who are already known to the criminal justice system.
RBC	Runnymede Borough Council
REED	Roadside Education & Enforcement Days
RHUL	Royal Holloway University of London
RPCSO	Roads Police Community Support Officer
SARCs	Specialist Assault Rape Centres
SCC	Surrey County Council
SCSU	Surrey Community Safety Unit
SDVC	Specialist Domestic Violence Courts
SFRS	Surrey Fire & Rescue Service

SISP	Surrey Information Sharing Protocol particularly for crime & disorder purposes sits under the MAISP
SMS	Short Message Service – text messaging
SNT	Safer Neighbourhood Team
SP or Sur Pol	Surrey Police
SPA	Surrey Police Authority
SR	Safer Runnymede Care & Control Centre
SRP	Safer Runnymede Partnership
SSCPB	Safer & Stronger Communities Partnership Board
SWA	Surrey Women’s Aid – Domestic Abuse service provider in Runnymede
YES	Youth Engagement Scheme short program run by Surrey Fire & Rescue Service
YJS	Youth Justice Service
YPCSO	Youth Police Community Support Officer

1. **FIRE PRECAUTIONS**

The Chairman will read the Fire Precautions which set out the procedures to be followed in the event of fire or other emergency.

2. **NOTIFICATION OF CHANGES TO COMMITTEE MEMBERSHIP**

3. **MINUTES**

To confirm and sign, as a correct record, the Minutes of the Meeting of the Committee held on 12 April 2016 (Appendix 'A')

4. **APOLOGIES FOR ABSENCE**

5. **DECLARATIONS OF INTEREST**

If Members have an interest in an item, please record the interest on the form circulated with this Agenda and hand it to the Legal Representative or Committee Administrator at the start of the meeting. A supply of the form will also be available from the Committee Administrator at meetings.

Members who have previously declared interests which are recorded in the Minutes to be considered at this meeting need not repeat the declaration when attending the meeting. Members need take no further action unless the item in which they have an interest becomes the subject of debate, in which event the Member must leave the room if the interest is a disclosable pecuniary interest or if the interest could reasonably be regarded as so significant as to prejudice the Member's judgement of the public interest.

Members are advised to contact the Council's Legal section prior to the meeting if they wish to seek advice on a potential interest.

6. **SAFER RUNNYMEDE AND COMMUNITY SAFETY ANNUAL REPORT 2015/16**

Synopsis of report:

To receive the Annual Report to outline the work of Safer Runnymede and Community Safety in 2015/16

Recommendation:

None – for information only

1. **Context of report**

1.1 The Crime and Disorder Committee has an important scrutiny function, but does not have budgetary responsibility for Safer Runnymede nor decision making powers; that falls within the remit of Community Services Committee, hence the need to report to both Committees.

2. **Context of report**

Attached at Appendix 'B' is the Annual Report on the Safer Runnymede and Community Safety operations and activities in the Borough. The information compiled in the report is available to Members throughout the year, including breakdowns by ward of crime and anti-social behavior. The Community Safety Officer is available to deal with local issues and identify ways of resolving these

in conjunction with other agencies.

(For information)

Background Papers

Safer Runnymede and Community Safety Annual Report 2015/16

7. EXCLUSION OF PRESS AND PUBLIC

OFFICERS' RECOMMENDATION that –

where appropriate, the press and public be excluded from the meeting during discussion of the following report(s) under Section 100A(4) of the Local Government Act 1972 on the grounds that the report(s) in question would be likely to involve disclosure of exempt information of the description specified in appropriate paragraphs of Part 1 of Schedule 12A of the Act.

(To Resolve)

PART II

Matters involving Exempt or Confidential information in respect of which reports have not been made available for public inspection

a) Exempt Information

(No reports to be considered under this heading)

b) Confidential Information

(No reports to be considered under this heading)

Crime and Disorder Committee

Thursday 7 July 2016

Appendices

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Runnymede Borough CouncilCRIME AND DISORDER COMMITTEE12 April 2016 at 7.30.p.m.

Members of the

Committee present: Councillors P B Tuley (Chairman), H A Butterfield (Vice-Chairman),
I A Chaudhri, R J Edis, Mrs E Gill, Mrs L M Gillham, Miss D Khalique,
A P Tollett and J J Wilson

Members of the

Committee absent: None
Councillor M T Kusneraitis also attended.

607 FIRE PRECAUTIONS

The Chairman read out the Fire Precautions.

608 NOTIFICATION OF CHANGE AND APPOINTMENT TO COMMITTEE MEMBERSHIP

The Groups mentioned below had notified the Chief Executive of their wish that the change and appointment listed below be made to the membership of the Committee. The change and appointment were for a fixed period ending on the day after the meeting.

<u>Group</u>	<u>Remove From Membership</u>	<u>Appoint Instead</u>
Conservative	Vacancy	Councillor R J Edis
Runnymede Independent Residents'	Councillor A Alderson	Councillor Mrs E Gill

The Chief Executive had given effect to these requests in accordance with Section 16(2) of the Local Government and Housing Act 1989.

609 MINUTES

The Minutes of the meeting of the Committee held on 2 July 2015 were confirmed and signed as a correct record.

610 DECLARATIONS OF INTEREST

Cllr H A Butterfield declared a non-pecuniary interest in the agenda item concerning thefts at Foxhills Club and Resort owing to Cllr H A Butterfield being a Member of the Club.

611 PRESENTATION FROM INSPECTOR NICK PINKERTON ON CRIME, ANTI-SOCIAL BEHAVIOUR AND THE NEW POLICING MODEL

Inspector Nick Pinkerton introduced himself as the new Borough Inspector and gave the Committee a presentation on Crime, Anti-Social Behaviour and the new policing model, Policing in your Neighbourhood (PIYN)

Inspector Pinkerton informed the Committee that Runnymede crime statistics had risen. At the end of 2015 Runnymede was 7th out of the 11 districts in relation to total notifiable offences which was above Elmbridge and below Spelthorne. In relation to Anti-Social behaviour in 2015-1016 the total number of incidents had reduced by 3.6%, with rowdy and inconsiderate behaviour seeing a reduction of 17.2%.

PIYN began on 3 April 2016 with phased savings year on year until 2019 when approximately £8.3million savings would be achieved. Inspector Pinkerton assured the Committee however that the model was not just about budgets. It was believed that the new policing model would provide a better service for Surrey. Services would be delivered and accountable locally.

Members of the Committee were advised on the changing nature of crime demand, demand hotspots and what it meant for local policing. Members were presented with a model flowchart on how calls or visits to the Police would be dealt with including involvement of other agencies where appropriate.

The Area Policing Team Officers would attend emergency incidents where the Police were required and would investigate as appropriate. They would deal with a case from start to finish giving them ownership.

The Safer Neighbourhood Teams (SNT) would be smaller but would remain dedicated to Boroughs and Districts. Each team would be aligned to one or more neighbourhoods to ensure every community retained a named borough based Inspector and geographically based Police Community Support Officers (PCSO).

The Community Safety team would provide support to the Safer Neighbourhood team tackling specific problem locations, events and offenders.

Inspector Pinkerton summarised by advising the Committee that PIYN would provide a local presence in our community, give the public identifiable local contacts, promote options for contact, focus on protecting the vulnerable and was a flexible model built for the future and designed to withstand further saving requirements.

Members asked various questions relating to sexual offences, public order offences, telephone resolutions, working relations with Councillors, SNT's large area, police panel meetings, ASB, cyclists on the footpaths, tracking of incidents, drug problems, motor related crime and burglaries to which Inspector Pinkerton responded.

Additionally, Councillor Butterfield advised the Inspector that he was told by Mount Browne that if a burglary occurred from a shed or outhouse not connected to the main dwelling house it was policy that the police would not attend. Inspector Pinkerton advised Councillor Butterfield that he would liaise with Mount Browne on this and confirm whether or not this was the situation and advise if the new PIYN would alter that policy.

612 THEFTS AT FOXHILLS CLUB AND RESORT – ITEM REQUESTED BY COUNCILLOR BUTTERFIELD

The Committee was asked to consider a letter received from Foxhills Club and Resort relating to crime and disorder matters which had occurred at the Club. The matter had been referred to the Committee for consideration by Councillor H Butterfield.

Mr Adams (General Manager) from Foxhills Club and Resort spoke regarding his letter to the Chief Constable regarding a series of criminal incidents which had taken place over the last eighteen months. Mr Adams advised the Committee that he was dissatisfied with the service he had received from Surrey Police in relation to the criminal incidents to which he felt he had had little response leaving the issue unresolved. Mr Adams advised the Committee that he had recently visited the Safer Runnymede control room and was very impressed with their CCTV systems but as he had already invested £50,000 on additional security equipment the Club could not afford to link into Safer Runnymede's system at this time.

Inspector Pinkerton responded to Mr Adams by firstly apologising that Foxhills felt that it had not received a satisfactory service from Surrey Police. Surrey Police Officers were dedicated in doing their best for the community and it was professionally distressing when they could not satisfy the expectations of victims of crime. In such circumstances reflection on performance, organisation and appraisal of what could have been done better was required, which had been done in this case in a thorough manner.

Members of the Committee were advised that Inspector Pinkerton was constrained in what he could say in a public forum. He was unable to give details of on-going investigations, or reveal any information which may be of use to criminals.

Inspector Pinkerton began by explaining to Members Surrey Police's response to Foxhill's complaint and request for "help to stop any further thefts".

On 24th March this year, Chief Constable Ephgrave wrote to Rt. Hon Mr Hammond, MP for Runnymede and Weybridge. The letter laid out a number of actions as shown below which had been agreed between Surrey Police and Foxhills following a meeting between Superintendent Blackburn and the Manager of Foxhills Mr Adams.

1. A review of previous theft and burglary reports to identify if any investigative opportunities had been missed. This was conducted by an Officer at the rank of Detective Inspector.
2. Engagement with the SNT to ensure a single point of contact for Mr Adams for day to day communication.
3. Further attendance by a North Surrey Crime Reduction Officer for a technical review of the security system and processes. Mr Adams had agreed to review Foxhills security measures alongside this review.
4. Runnymede Area Policing Team had additional briefing materials and would carry out patrols of the area around Foxhills when not deployed to incidents and investigations.
5. A review of any facial images captured by Foxhill's CCTV by a Runnymede SNT Officer. As a result, enquiries were being made with other Divisions.
6. That future calls for service to Foxhills were identified as being from a location of repeat offending, rather than being treated as an isolated report.

On 26th March, two Runnymede Officers had attended Foxhills and spoke to Mr Adams. P C Clark introduced herself as the local Officer for the area and gave Mr Adams several contact email addresses. PC Clark advised that any incident should be reported to 101 or in immediate emergencies to call 999.

Surrey Police Crime prevention advisor Vic Smith was scheduled to have a further meeting on 15th April with Mr Steve Barrass (Health and Safety Officer at Foxhills). Crime prevention Officers had attended and provided advice since April 2014 which included an offer to assist with designing out crime, detailed recommendations on CCTV, advice on locks and general advice around the management of security.

The Committee was advised that Surrey Police had reviewed the incidents listed in Mr Adams' letter to the Chief Constable on the 10th March. This included a review of 32 separate incident logs with 21 logs from over the past year. Some of these incidents did not appear to have been reported to the Police. Others had a Police attendance but Foxhills did not want to pursue any allegation.

Performance had been evaluated and a review by a Detective Inspector had identified where there were investigative opportunities which could be further progressed, and these lines of enquiry would be followed up. Unfortunately, it seemed that there was not an appreciation that it was becoming an acute problem, each incident was examined on its own and not as part of a possible pattern or series. Under the new PIYN it was envisaged that this was less likely to occur.

Inspector Pinkerton closed by explaining that the security of a private company was a shared responsibility between the company and the Police. The Police's role included preventing crime, pursuing and bringing to justice those that broke the law. It was an expectation of the public that a private company should both enjoy the general protection of the Police but also address their own particular security through adequate and proportionate preventative security. The taxpayers of Surrey expected value for money from their Police and the Inspector believed the plan outlined would satisfy both the public purse and Foxhills.

The Committee thanked the Inspector for his comprehensive response. Mr Adams was content with the outcome of the meeting and hoped Police support and presence would continue over an extensive period.

The Committee asked for an update report to a future meeting.

RESOLVED that -

An update report on Foxhills Club and Resort be presented to the Crime and Disorder Committee Meeting on 7 July or 6 October

Chairman

(The meeting ended at 8.56 p.m.)

COMMUNITY SAFETY AND SAFER RUNNYMEDE ANNUAL REPORT 2015 – 2016

1. INTRODUCTION

- 1.1 This report provides information for The Community Safety Partnership (CSP) which is the statutory partnership under The Crime and Disorder Act 1997 and The Crime & Disorder Scrutiny Committee of Runnymede Borough Council which has responsibility for the overview and scrutiny of community safety matters in the borough.
- 1.2 The report documents all aspects of the work performed within the Community Safety Team and operators in the Safer Runnymede Care and Control Centre. This complies with the agreed Code of Practice which applies to the operation of public space CCTV and provides an outline of activity for partners.
- 1.3 Much of what the service deals with has to remain confidential as it involves Police operations and actions by other enforcement agencies. All partners are working increasingly together to address local problems and share information in accordance with the agreed countywide multi agency information sharing protocol.
- 1.4 The partnership has four main areas of activity and these include addressing problems caused by identifiable individuals; addressing problems which occur at identified locations, support for ongoing projects and diversionary activities and support for new projects which are likely to benefit community cohesion.

2. FUNDING

- 2.1 In 2015/16 £3,337 was received from the Local Area Committee for local community safety work. Funding was used to produce the Community Safety Plan booklets for the public, Domestic Abuse Awareness week October 2015, Junior Citizen (JC) 2015, purchase of 24 hour segment timers (targeting domestic burglary), fly-tipping signs and crime prevention items.
The CSP funding was also accessed to purchase fly-tipping signage to support the enforcement strand of the fly-tipping initiative.
- 2.2 Additional funding of £6000 was provided by the Police and Crime Commissioner Office (PCCO) for the JC handbooks along with purchasing a gazebo, JC labels, JC pop-up banner, JC plastic bags, JC pencils and volunteer's refreshments.
The PCCO also provided funding of £3000 for a fly-tipping initiative where six (6) mobile cameras and accessories were purchased.

- 2.3 Since the Prevent Strategy (Counter-Terrorism) was placed on a statutory footing last year, the Home Office allocated £10,000 to each Borough and District within Surrey to support the Prevent agenda. In Surrey the twelve local authorities (11 x Borough and District Councils and one County Council) agreed to 'pool' their Prevent funding as there was a desire to work together on the key issues to ensure consistency across the County and a wish to deliver common outcomes while recognising that there may be a requirement for some local spend. The pool arrangements have been coordinated by the County Council.

3. COMMUNITY SAFETY PARTNERSHIP

- 3.1 The Borough engages in the Government 'Prevent Strategy' developed to stop individuals becoming terrorists or supporting terrorism. Across Surrey the Community Safety Unit on behalf of Surrey County Council will coordinate the Prevent Strategy. The Home Office allocated £10,000 to each borough and district within Surrey to support the Prevent agenda. All boroughs and district decided to 'pool' the funding to deliver a streamlined approach across Surrey. As a result of the pooled arrangements this authority has benefited from the following:

- A bespoke training package for local authority and partner staff on Prevent (Workshop to Raise Awareness of Prevent - WRAP), information sharing and the Channel process. In all this will benefit over 600 staff across the County.
- Training of 700 frontline Surrey Fire and Rescue staff and cost towards senior management training.
- Work undertaken by a part time, fixed term contract, Prevent Officer. This work included initial research into 'out of school education' across the county, work reviewing the current Prevent governance across the County, proposing new models and arrangements, reviewing Prevent action plans, providing an assessment of the current state of play and proposing any changes required.
- Commissioning research prior to any communications around Prevent / Counter-Terrorism in Surrey. It was required to have a qualitative measure of Surrey residents' knowledge and understanding to benchmark the Surrey public's current awareness and knowledge of the signs of radicalisation, how they feel about the general risk from terrorism in Surrey, and their propensity to report suspicions (including knowledge of how / where to report it). The outcome of this research will frame future communications messages and campaigns across the County.
- Briefings for Councillors both County and District and Borough on Counter-Terrorism and Prevent to enable them to understand the current landscape, nationally, regionally and locally and their role going forward.

Three Emergency Planning Officers within Runnymede Borough Council have also received 'train the trainer' WRAP training and are now Home Office accredited. Runnymede Borough Council are

Shazia Sarwar, Community Safety Officer
Les Bygrave, Community Services Manager - Safer Runnymede

currently looking at training packages for staff which will include e-learning modules covering Safeguarding, Prevent and Child Sexual Exploitation (CSE) and more specific training for front-line staff. This is to offer bespoke training packages for staff and a long-term approach to refresher training.

The following schools in Runnymede have had inputs to teachers (WRAP) had inputs to students from the Police. Schools will also have had some input from online training resources, external providers, Surrey County Council or DfE:

- Stepgates School
- Sayes Court
- Manorcroft Primary School
- Christ Church Infant School
- The Grange School
- Thorpe School
- Englefield Green School
- Sir William Perkins
- St Ann's Heath Junior School
- St Jude's Church of England Junior School
- Ottershaw Church of England School
- Philip Southcote School
- Salesian School (Salesian School have been really supportive and had an hour input to 1400+ students and approximately 60 staff)

The Channel process is essentially a safeguarding programme aimed at supporting individuals identified as vulnerable to being drawn into violent extremism or terrorist related activity. This is a multi-agency panel currently being chaired by Surrey County Council inviting relevant agencies to attend on an individual case basis. There were no identified channel cases in Runnymede for 2015/16.

- 3.2 Domestic Abuse was highlighted as a priority for 2015/16 focusing on increasing the number of reports and increasing detection rates in accordance to Police figures and raising awareness. There was an increase of 65 reported incidents made to the Police however a decrease in detection rates.

Domestic Awareness Week took place in October 2015, a county-wide event. The theme was 'Love shouldn't hurt.' Activities were held throughout the week including outreach work. Domestic Abuse campaign leaflets were printed and personalised love heart sweets were distributed to residents, colleagues & Royal Holloway students. Runnymede's Housing Options Team received training on obtaining emergency injunctions for the victims of domestic violence delivered by the National Centre for Domestic Violence.

- 3.3 Surrey County Council's Children's Safeguarding Board is the lead agency for CSE across the Boroughs. The role of the CSP is to offer a multi-agency response and support the Missing and Exploited Children's Conference (MAECC) /Oversight Group in training professionals, tackling & preventing CSE within Runnymede. CSE will be considered on the Community Incident Action Group (CIAG) & Joint Action Group (JAG) agendas discussing areas, or people of concern. The MAECC Oversight Group is also focusing on other areas of CSE work including Licensing (especially taxis), Housing (how do we recognise properties being used for CSE activities) and Leisure (how do we lessen the scope for facilities being targeted for CSE).

The CSP has highlighted CSE as one of the key priorities for 2015/16.

- 3.4 Annually, Runnymede Borough Council in partnership with Surrey Police invites each school in the borough to take part in the Junior Citizen Scheme. Below is the list of schools who attended:

- Ottershaw C of E School
- St Anne's Catholic School
- Bishop Gates School
- St Pauls C of E
- Ongar Place School
- Sayes Court School
- St Ann's Health Junior
- Thorpe Lea School
- St Cuthbert's School
- Holy Family School
- Manorcroft School
- Stepgates School
- Pycroft Grange School
- Hythe Community School
- St Jude's C of E Junior
- New Haw Community School

This event was held in November 2015 at Thorpe Park, Chertsey. Over 600 students attended the scheme engaging in simulated real life situation, learnt essential life skills about health and safety along with keeping safe online and offline.

Consideration was made to include topics of domestic abuse and counter-terrorism within JC however it was agreed by organisers that due to the seriousness, sensitivity and time required for these topics, JC was not the best forum to discuss these issues. Surrey schools also do cover these topics in their lessons. Schools have also received input from police and other sources tackling counter-terrorism through WRAP training.

Junior Citizen is supported by St Johns Ambulance, Surrey Fire and Rescue, Royal National Lifeboat Institution, Cyber Champions and

South West Trains who delivered the workshops. Brooklands College provided volunteers and Tesco (Addlestone) along with Sainsbury's (Chertsey) provided refreshments for all the volunteers. Upon completion of the workshops, each child is given a handbook which contains a certificate for attending, more information on topics, puzzles and quizzes that can be used at home or in school. The handbooks were funded by the PCCO.

- 3.5 In February 2016 the annual Crime Summit was held in Runnymede at Chertsey Hall. The PCCO for Surrey, in conjunction with Runnymede Borough Council, the local Surrey Police Team, and other partners, held a successful Crime Summit, where over 50 people attended to have their say on local community safety matters. Key speakers for the event included Kevin Hurley (then PCC) and then Borough Inspector Ian St John. The summit received positive feedback from residents. There was an opportunity to ask questions of a panel and provide feedback on issues that affected people most in their local community. The main issues identified were Police attendance at local community events, Cybercrime prevention and how to report the new policing model.
- 3.6 The CSP identified the following crime priorities for 2015/16: Violence with Injury, Serious Sexual offences and Domestic Burglary. For all three categories there was an increase in reported incidents when compared to last year's figures. However the figures need to be taken against a number of influencing factors. Changes in Home office counting rules has resulted in increased crime recording, in particular hidden crimes that formed part of another offence but were not necessarily separately recorded, changes to home office rules around crime finalisation, increased recording of historic crimes and Runnymede had an exceptionally low crime recorded over the same time period last year.

The CSP also identified the reduction in the number of reported deliberate fires (excluding deliberate fires in vehicles) as a priority for 2015/16. The total number of incidents for this priority remained the same as last year's reporting period (2014/15).

4. ANTI-SOCIAL BEHAVIOUR

- 4.1 In Runnymede there is an online reporting system available on the Council website for Anti-Social Behaviour (ASB). This facility is available to all local residents and the reports are automatically forwarded to the relevant departments or emergency service to be addressed. The electronic ASB reporting system was reviewed by the Communications Team, streamlining reporting options. This service has also been publicised on the RBC webpage and to Neighbourhood Watch residents encouraging use of the system.

- 4.2 The local Police in conjunction with Runnymede Borough Council, held two Facebook panels during 2015/16 which was well received by residents. This approach offers an alternative platform and targets a larger audience giving all an opportunity to ask questions around Crime & ASB.
- 4.3 According to table 1, the number of reported ASB incidents to Runnymede Borough Council has dropped over the last year which met the CSP priority of a reduction of reported incidents. The total number of reported ASB incidents for 2015/16 concluded to 1509, a decrease of 111 incidents / - 6% when compared to last year's annual total. Surrey Police also saw a reduction of 94 fewer reported incidents/ - 3.6% of ASB when compared to last year's total.

	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Total number of ASB reports received	1509	1,620	1,761	1,817	1,797	2,096
% of reports received electronically via BIM system	13.4%	7.3%	22.1%	33.3%	34.6%	31.5%

Table 1

- 4.4 Identified individuals causing problems within the community are considered at CIAG meetings. The meeting is attended by members of various agencies including the Police, Youth Support and Children's Services and looks at individuals who are causing a concern within the community. The group consider all available options including support to the individual or the parents, or appropriate enforcement tools. The CIAG reports quarterly to the CSP and at the end of the year there were seven individuals on CIAG.
- 4.5 Three Criminal Behaviour Orders, one ASB Injunction obtained by the police, one ASB Injunction obtained by Runnymede's Housing Department and one Community Protection Notice (CPN) Warning Letter was issued during 2015/16.
- 4.6 Identified locations where the community are experiencing problems or specific crime types causing concern are considered at a multi-agency JAG meeting. Activities of the JAG are reported quarterly to the CSP. At the end of the year there were two areas being monitored by JAG.

The JAG members agreed at the November 2015 meeting that due to decreasing referrals it was suggested that the JAG meetings would not take place on a monthly basis. New referral emails will continue to be sent to partners and with new referrals JAG meetings will be held. The JAG meeting will also occur as a virtual meeting for updates only. JAG

will be reviewed by Insp. Nick Pinkerton and Shazia Sarwar on a six weeks basis.

- 4.7 The CSP identified tackling environmental ASB as one of its priorities for 2015/16. The CSP, through a partnership lead by Environmental Health (EH) & the Police, sought to tackle the problem of fly tipping on three fronts namely prevention, education and enforcement. Subsequently it applied for and received grant support of £3000 from the PCC's office for the purchase of CCTV cameras and associated ancillaries to assist in the prevention and enforcement strands of the project. The CSP contributed to proximately £1700 to cover the costs of the design and purchase of a variety of 'CCTV in operation' signage boards for deployment with the CCTV cameras, and design and purchase of general 'No fly tipping semi-permanent signage' for deployment in public areas (these also publicised the Council's dedicated telephone hot line established as part of this project).

The reported fly-tipping figures for 2015/16 when compared to 2015/14 show a small increase of nine (9) incidents for the year. This is a relatively small increase when compared to the reporting period between 2014/13 and 2014/15 where there was an increase of 150 reported incidents.

Surrey County Council has also recognised that fly-tipping is a concern for all boroughs and are in the process of formalising a fly-tipping strategy for the county. Once the county document has been completed the CSP will ensure to support the strategy through activities conducted within Runnymede.

- 4.8 The new legislation (Anti-social Behaviour, Crime and Policing Act 2014) introduced in 2014 offered the opportunity for residents to request a local authority to conduct a review of an ASB case known as the 'Community Trigger' or 'ASB Case Review'. There were no Community Trigger requests within Runnymede in 2015/16.

5. CCTV OPERATIONS

- 5.1 The Safer Runnymede Control Room and Telecare Service Centre have now been in operation for 19 years. The state-of-the-art CCTV system continues to operate to the high standard envisaged in its original specification, with ongoing technical upgrades incorporated into the running costs.

The system design architecture enables us to retain CCTV images from each camera for a period of 31 days. Incidents are reviewed, archived and burnt to disk for Police and Council Officers as required.

The quality in picture display, camera operation and picture retrieval is commensurate with industry standards and is employed to its fullest extent.

We have received visits from, and assisted with, other Boroughs throughout the Country in their plans to follow this Council's lead in technology and operational methodology.

5.2 We operate in compliance with the National Strategy for Public Space CCTV and have recently been awarded accreditation to the new Surveillance Camera Commissioner's Code of Practice.

5.3 Our unique operational environment is shared with the Surrey Police. The co-sharing arrangement has led to continued partnership working.

The system architecture provides dual access to both Council and Police cabling networks. This allows Safer Runnymede access to both Council and Police networks/phones and radios.

Our team of operators are able to use the Surrey Police incident handling system (ICAD) to quickly access incident information in real-time.

Police management have visited our control room and continue to be satisfied with all aspects of our governance.

5.4 We continue to operate as before with a dedicated operator 24/7 monitoring the cameras in our Borough and similarly provide a dedicated operator to monitor the cameras in Spelthorne and Elmbridge/Epsom & Ewell. We now also monitor two ANPR (Automatic Number Plate Recognition) systems for external partners at Esher and Wentworth.

5.5 The current total of CCTV camera connections stands at 382 - Councillors will recall the unit started out with just 40 cameras to monitor.

5.6 Our team continues to hold responsibilities for CCTV cameras within Runnymede Borough, in addition to many of those which are owned by Spelthorne Council (39) and all of the cameras owned by Elmbridge Council and Epsom & Ewell Council (71).

5.7 We also provide supplementary monitoring and support to Thorpe Park and St.Peters and Ashford Hospitals during out-of-office hours. The concentration of these CCTV assets within a single working environment has continued to prove to be of considerable operational advantage. Incidents starting in one area are often resolved by observations in another. This wide area network of cameras is unique in the County and is of great benefit to local people and Surrey Police.

- 5.8 The cameras have been used in support of activities of the Community Safety Partnership in the gathering of evidence, enforcement of Anti-Social Behaviour Orders and in those areas where Section 30 dispersal powers and DPPO's have been put in place.
- 5.9 In the first full year of operation 1998, operators recorded 784 incidents where cameras were used. In this year, we recorded a total of 11,069 incidents.

Borough	2013/14	2014/15	2015/16
Runnymede	2,874	4,169	3,886
Spelthorne	2,133	2,947	2,559
Elmbridge Epsom & Ewell	4,184	5,213	4,624
Total	9,191	12,329	11,069

- 5.10 Our CCTV review area is capable of providing evidential DVDs and Still Photographs.

	DVD	Photo
2013/14	592	49
2014/15	538	225
2015/16	593	143

- 5.11 The centre receives numerous visitors throughout the year, the majority of whom are Police Officers from local forces. On analysis, we found that each visit might take up a minimum of 15 minutes of Safer Runnymede staff time. Therefore, and in order to minimise the operational impact, we determined a revised CCTV reviewing protocol with colleagues at Surrey Police, where our staff would interrogate CCTV footage over a maximum timeframe of 15 minutes (at rapid speed). This procedure has resulted in a significant reduction of required visits by Surrey Police (and a significant cost saving to Surrey Police).

Organisation	No. of visitors 2014/15	No. of visitors 2015/16
Police	1,235	1,226
Engineers	34	57
Council Officers	21	86
Total	1,290	1,369

- 5.12 The Code of Practice permits use of the Public Space CCTV cameras for a number of different purposes and during the year the variety has been great. There have been many searches for missing people of all

ages from the very young, to the elderly or sick. It is often difficult to place a tangible result on these events but as well as possibly preventing a tragedy, and reducing emotional stress for the relatives, there are also considerable known savings to Police resources.

- 5.13 The system is used by a number of Sections within the Council in the performance of their duties. It helps (by identifying) Town Centre Management problems such as rubbish, graffiti or broken street furniture and in consequence these issues are dealt with often before reports are received from the public. We also help other agencies, including Customs and Excise and Health and Social Care. The cameras provide evidence of many road traffic collisions and footage and stills are used in the investigations as to the cause. They also provide a safety and wellbeing element to residents and visitors who use our facilities at halls, leisure centres and parks and open spaces.
- 5.14 The Network Management Information Centre (Surrey County Council Highways) continue to receive images of the Elmbridge cameras via fibre links as per their original contract with Elmbridge Borough Council. There is no resourcing impact on SR operations.
- 5.15 Use of the CCTV system under the Regulation of Investigatory Powers Act 2000 is recorded and during the year the legislation was used on seven (7) occasions. The necessary authorisations were all provided by Surrey Police and authorised by a Police Superintendent.
- 5.16 The system continues to be maintained to the highest possible standards with the criteria always that the pictures must be of evidential quality.

6. COMPLAINTS

- 6.1 The CCTV system is operated strictly in accordance with an agreed and published Code of Practice. This complies with the requirements of the Information Commissioner. This requires complaints about misuse of cameras or invasion of privacy to be investigated and reported.
- 6.2 We received no complaints during 2015/16.

7. BUSINESS DEVELOPMENT

- 7.1 The service continues to look at opportunities to obtain new contracts and develop innovative income streams.
- 7.2 To that end, Net expenditure has reduced from £385,321 to an actual of £380,443 during the period.
- 7.3 Unfortunately, staffing costs overran by c£51,000 due to long-term sickness absence cover during the period (contractual requirements).

8. NEW BUSINESS THEMES

Shazia Sarwar, Community Safety Officer
Les Bygrave, Community Services Manager - Safer Runnymede

- 8.1 A GPS location system which is monitored by Safer Runnymede was introduced to keep vulnerable people safe by monitoring any movements outside a pre-set area or as an alert from concerned support networks.
- 8.2 The Communications Team, led by Mike Russell partnered with Les Bygrave and external colleagues to launch a Product Service Video (GPS), which can be found at www.runnymede.gov.uk/gps
- 8.3 This application has enabled many external organisations to remotely view our service video and led to a far broader product understanding amongst Healthcare Professionals.
- 8.4 There have been numerous incidents where Safer Runnymede staff have helped to locate individuals. There are currently 62 service users with Borough partners at Surrey Heath and Woking keen to extend the service to their residents.
- 8.5 Locality Teams and Adult Social Services Teams throughout Surrey are now actively engaged with Safer Runnymede in ensuring our service is made available across the 11 Surrey Boroughs.

9. PUBLICITY

- 9.1 BBC Radio South East has broadcast the first of three, news pieces about the Control Room and Services.
- 9.2 There is a potential for a further Service Video to be hosted on the BBC South East Facebook Page.
- 9.3 A new ITV series – ‘Rookies’, following the training journey of new recruits to Surrey Police. This series is yet another opportunity for us to broadcast the unique service benefits of the Safer Runnymede Centre.