

Community Services Service Area Plan 2024-25

Total Number of
Planned Objectives

54

Primary
Objectives

22

Secondary
Objectives

32

In Progress

13

In Progress

| Title | Description |
|--|--|
| Barrsbrook Farm Feasibility - Community Benefits | Act as the internal Client to work in partnership with Sir Williams Perkins School to identify opportunities and the feasibility for new sports facilities at Barrsbrook Farm, Chertsey, ensuring access for community use and benefit of residents. |
| Voluntary Sector Grant Funding Review | Complete a review of voluntary sector grant funding awarded by the Council and implement a new voluntary sector grant scheme for the borough, supporting local community infrastructure and activity, against the corporate priorities of the Council. |
| Chertsey Museum Digitisation | Consider options to enable the digitisation of museum archives and enable the archives to be published online, seeking funding where this cannot be delivered within budget/resources |
| Community Safety Strategy | Develop a Community Safety strategy for Runnymede and further develop the role of the Community Safety Partnership, locally. |
| RPG Improvements | Develop the facilities at Runnymede Pleasure Grounds to replace play facilities and provide an enhanced destination for leisure and wellbeing for residents of all ages. |
| Heathervale All-wheeled Facility | Following identification of sites potentially able to accommodate skate park facilities, deliver a new new all wheeled facility at Heathervale Park |
| Citizen's Panel | Formulate an engagement strategy including with communities in deprived areas. The primary tool emanating from this will be the re-launch of the Citizens Panel as a representative sample of the Runnymede community, and subsequently use it to draw standing panels for individual issues and consultations, including on climate change. The panel will also be used to select focus groups for specific topics. |
| Safer Runnymede Development | Further develop the role Safer Runnymede plays in supporting/protecting communities through the delivery of CCTV services and pursue opportunities to promote the sustainability of the service (e.g., Safer Surrey, working in partnership with other Councils). |
| Community Transport Needs | Identify whether Community Transport services meet the needs of residents of the borough in providing access to services, facilities and amenities within communities that are otherwise inaccessible, to reduce isolation and remove transport as a barrier to engaging in communities. |
| Play Space Improvement Programme | Implement a play space improvement programme, modernising our play space offer to local children across the borough |
| Egham Hythe Centre Community Hub - Viability | Support and provide input as required to the viability of community Hub at Egham Hythe Centre, working in partnership with Egham Hythe GP Practice. |
| Digitisation of telecare services - Equipment | To complete a refresh of Community Alarm and other Technology Enabled Care equipment, switching to a digital model. |
| Better Care Funding demonstrator wet room | To set up a Better Care Funding demonstrator wet room facility at Manor Farm Day Centre and Windle Valley Day Centre, funded by the Disabled Facilities Grant. In doing so providing a facility for residents to access when using the centre or when awaiting major adaptations at home etc. |

New to Plan - Primary Objectives

| Title | Description |
|--|--|
| ACE (Friday Night Project) | Deliver the first year of the ACE project, monitoring levels of engagement with young people across the borough and measuring the impact of the service on those engaged with the service. |
| Complete Green & Blue Infrastructure Strategy | Working with the Planning business unit, develop a new Green and Blue Infrastructure Strategy for the borough |
| Complete S11 Children Safeguarding Audit and implement any recommendations received as a result of audit | RBC has a statutory responsibility for Safeguarding, and is required to complete a S11 Children Safeguarding Audit as part of a multi agency approach. |
| Egham Hythe Centre Community Hub - Implementation | Move from viability stage to implementation of Community Hub project at Egham Hythe Centre, requiring capital works to be completed to the building, working with Assets and Regeneration. |
| Park & Open Space Development Plans | Commence writing plans for park and open spaces sites across the borough (minimum 5 for agreed sites), incorporating development, assets, income generation opportunities, facilities, maintenance arrangements, bio-diversity plans etc. |
| Period Poverty Project | Following Committee approval in 2023/2024, to implement year 1 of the Period Poverty Project |
| Play Space Replacement Programme | Complete the procurement and installation of all approved play areas sites as phase one of play area replacement programme |
| Review of Prevent Strategy and Incorporation Into Corporate Safeguarding Policy | Working with Applied Resilience to review and update policy relating to PREVENT, and to incorporate this into the corporate Safeguarding Policy in its next review period. Include PREVENT training within the Safeguarding training matrix contained within the strategy and roll out training to all staff |
| Review the use and requirement of community assets and estate | To review our 'community assets and estate' to ensure we are optimising usage to meet a variety of community needs and interest, or to identify opportunities to deliver services without the requirement for building assets. |
| SANG Infrastructure Improvement | Undertake one off improvements to all SANG sites within the borough to ensure that they continue to meet Natural England regulations |
| SANG Management Plan | To create new SANG Management Plans for all SANG sites in the borough, to ensure compliance with Natural England regulations |
| Sports clubs facilities and infrastructure - Launch of Runnymede Sports Forum | Work in partnership with sports clubs locally to develop capacity in services provided locally and to identify needs relating to facilities and infrastructure. |
| To deliver the New Stories, New Audiences project following award of grant funding | Having secured grant funding from the Association of Independent Museums in November 2023, to deliver a new project, intended to promote new local historical stories in alternative ways to attract new audiences to local heritage |

New to Plan - Secondary Objectives

| Title | Description |
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| Review of Chertsey Museum | Complete a review of Chertsey Museum, to ensure appropriate service delivery arrangements, and to identify any possible financial efficiencies as a result of reviewing operations. To work with Olive Matthews Trust as part of the review to ensure partnership and funding arrangements are sustainable. |
| Procurement of future food supplier with consideration to sourcing products locally | Consideration of sourcing and ingredients of meals and challenging of providers to meet environmental objectives as part of the wider procurement activity to appoint a new food supplier for day centres. |
| Completion of first year of Health and Wellbeing Partnership meetings | Delivery of meetings throughout the year, bringing together a wide group of partners focussing on health and wellbeing in Runnymede, mostly looking at wider determinants of health and opportunities to reduce health inequality. |
| Customer Satisfaction Feedback Programme | Develop mechanisms across Community Services to secure ongoing customer feedback, including the possible use of wellbeing activation measures |
| Explore the viability of adopting the White Ribbon pledge. | Explore the viability of adopting the White Ribbon pledge and train frontline officers in identifying signs of potential victims of domestic violence. |
| Roll out of approved voluntary sector revenue grant policy following completion of review of policy (ID number HWB050) | Following the review of the councils grant funding policy, to coordinate the roll out of approved grant schemes in a way that promotes equality of access to funding opportunities, ensuring full transparency at every stage. To plan for the promotion of such opportunities and the grants awarded with Communications and Marketing, highlighting the Councils work in supporting local organisations, as well as the work of the organisations in local communities |
| Implement the approved outcomes of the Community Transport review | Implement the approved outcomes of the Community Transport review, both in terms of social value services provided by the Council and any contract opportunities that are agreed to be pursued |
| Embed Hospital Discharge referral platform into Frimley Park and Farnham Hospitals | Implement the same processes relating to hospital discharge in identified hospitals, to increase the number of referrals for services delivered to Surrey Heath residents, under the Community Services Partnership |
| Vulnerable people policy in relation to emergency planning | Review and develop our vulnerable people policy in relation to emergency planning in order to support those most at risk in the event of an emergency. |
| Rebrand and evolve the remit of Community Action Groups | Seek to maximise engagement at a local level within relative areas of deprivation across a range of subjects, and linking to the work of the Health and Wellbeing Partnership and Towns approach being developed in partnership with Surrey County Council. To use Community Action Groups as a mechanism for enhanced engagement between Council and residents as required, across a range of subjects |
| Determine the viability of sports clubs self managing pitches and facilities in the borough | The viability of self management of sports pitches is dependent on a number of factors including suitability, capacity, financial benefit/implications, impact of exclusivity of use of sports pitches on wider sport development etc. This work piece will identify the benefits and implications of moving to self management arrangements, using identified facilities as example cases. These will be facilities where there has previously been an interest in self management |
| Domestic Homicide Responsibilities | To contribute to a review of processes and practices, with other statutory agencies, relating to the statutory requirements of the Community Safety Partnership, relating to Domestic Homicide Reviews. |
| Anti Social Behaviour Management Policy | To create a Council wide policy for anti-social behaviour management |
| Promotion and Marketing of Services | To deliver year one of the agreed Community Services Partnership Marketing Plan for related services, and to increase promotion and visibility of other services and activity within Community Services |
| Work with leisure providers to ensure an Inclusive offer. | Work with Achieve Lifestyle and other leisure providers, to promote inclusive offer e.g. disability, LGBTQ+, LAC and care leavers, female only sessions, low income membership offer, community hire. |
| Homelink Service | <p>Work with Woking Borough Council to determine the viability of extending the Homelink (Handyperson) service in Runnymede. If possible to extend, consider opportunities including:</p> <ul style="list-style-type: none"> • To provide affordable paid for services to vulnerable residents, to enable vulnerable residents to access support to continue to live independently at home. • Council owned properties, creating a tenure neutral service for residents, to provide consistency of service availability across all tenures. |

New to Plan - Secondary Objectives

| Title | Description |
|---|---|
| Development of Walking for Health activities in the borough | Working with Primary Care Networks and voluntary and community partners, develop Walking for Health activities in the borough, utilising local open spaces, supporting residents in the improvement of their physical and mental health and wellbeing. |
| Work with NW Surrey Alliance to explore viability of extending Hoarding offer to Runnymede | Working with NW Surrey Alliance Partners, identify opportunities to extend the piloted Hoarding Support service, to support Runnymede residents. |
| Increase opportunities for over 55's to access and participate in physical activity | Working in partnership with Active Surrey and other partners, to identify opportunities for new publically accessible opportunities, projects and events to increase participation in physical activity by residents aged 55+ |
| Implement Trusted Assessor Level 4 into Home Improvement Agency service | Train Home Improvement Agency staff to Trusted Assessor Level 4 standard, and introduce assessment for adaptations, using trusted assessor status, into Home Improvement Agency processes. |
| Runnymede Sports Festival Day | To pilot an event where sports clubs from across the Borough create a festival day aimed at increasing participation in sports through the offering of taster sessions and promotion. The event will also see local sports heroes rewarded/showcased for their contributions. |
| Identify demand for additional allotment sites within the borough | To identify demand for additional allotment sites within the borough and consider options for increased provision of individual allotments and community led allotment/growing projects. |
| To pursue opportunities to subcontract to the new Non Emergency Patient Transport contract, in Surrey | The new NEPT contract has been awarded for Surrey Heartlands and does not formerly include a requirement to sub-contract to Community Transport Operators. Intention is to explore possibility of engaging in the contract, as a way of reducing the overall cost of the Community Transport service to the Council |
| Work in partnership with Surrey County Council on potential EV fleet for Community Transport | SCC are currently operating a scheme whereby they will match EV vehicle purchases, with the provision of two further EV vehicles, to Community Transport providers. Opportunity is to be explored to determine whether viable for RBC/SHBC to enter such an arrangement, and if so, to progress to implementation |
| Offer a Carer Respite service at Windle Valley Day Centre | Develop the use of the existing SLA funding from SCC to extend access to Windle Valley to carers in need of access to short notice respite services |
| Development of Volunteering Opportunities Across Parks and Open Spaces | Develop a programme of volunteering opportunities for residents, community groups, businesses etc. wanting to engage in volunteering in parks and open spaces. Engage and support existing voluntary organisations and community groups working in this area and facilitate the creation of new community groups. |
| Create an arts and heritage partnership | Create an arts and heritage partnership with RHUL, museums, community venues, and other arts and heritage providers. |
| Work with partners to determine the viability of delivering a riverwalk project in Chertsey | As part of the Councils commitment to regeneration of towns, to work in partnership with other agencies to determine the viability of delivering a riverwalk project in Chertsey Town Centre |