

Report title	Work Programme – Grounds Maintenance
Report author	Andrew Finch
Department	Democratic Services
Exempt?	No

Purpose of report:

- **For information**

Synopsis of report:

At its meeting on 5 October 2023 the Overview & Scrutiny Committee decided upon its work plan for 2023/24.

One of the topics of focus of the workplan was the operation of the new inhouse grounds maintenance service for the period October 2022 – summer 2023 and any lessons learned.

The committee received a briefing from the corporate head of environmental services at the meeting on 13 December 2023, and at the following meeting on 1 February 2024 a request was made to view the complaints figures for Grounds Maintenance to be satisfied that service levels had returned to normal.

The complaints figures can be found in appendix A.