

Access to Surrey's EV Chargepoint Network for Public Sector & Charitable Organisations

Be part of the UK's largest council-led EV
charging project.

1. Download app
2. Plug in your car
3. Start & end charging
session using app
or RFID card

CHARGING INSTRUCTIONS

0800 0291 695

ID : 3567

Working together.

Connected Kerb and Surrey County Council have formed a partnership to deliver an EV chargepoint network across Surrey.

View the project webpage [here](#).

Working in partnership

The participating organisations will be working together to install thousands of chargepoints across the county in the coming years, forming the new Surrey EV Chargepoint Network.

Levelling up EV charging

The scheme will give Surrey residents, especially those without off-street parking, the confidence to transition to an electric vehicle, and locations that work best for residents.

Who can participate?

Public and not-for profit organisations can register their interest. These include: Parish Councils, NHS/ Health bodies, community groups, churches, villages, schools and more.

Opportunities for participating organisations

Connected Kerb will fully fund the infrastructure where there is 24/7 access to the car park and the location gets the green light, following the site selection study. Once installed, the organisation will qualify for a share of the charging revenue.

Please note that we cannot extend this opportunity to private businesses. However, if you're a private business looking to deploy EV charge points at your facilities, contact Connected Kerb [here](#) and their expert team will be able to advise how they can support.

Who are Connected Kerb.

We are an electric vehicle charging company on a mission to change the world for good.

We want to make charging inclusive, convenient and reliable, just a small part of our journey to become the UK's favourite charging network.

01

Rapidly expanding network

4,000 charging points installed in 2022 with another 20,000 already contracted. And we're backed by Aviva Investors to install additional 190,000 charging points by 2030.

02

Setting standards of excellence

Ranked 4th best EV charging network by the UK's leading EV mapping service Zap-Map. With a 99.4% uptime, we have unrivalled levels of reliability, affordability and convenience.

03

Founded in 2017

Grown from five founders into more than 100 employees of 20 nationalities, based in Soho.

04

Levelling up EV charging

Focus on making EV charging accessible for everyone, regardless of social status, income or where they live.

Joining the network.

Working with the public sector and charitable organisations in Surrey can help us build the best EV charging network for residents.

Here's why you should partner with us.



Hassle-free solution

We offer a hassle-free solution that is consistent and user-friendly across the entire county, making it simple for people to access and utilize.

Easily accessible & inclusive chargepoints

Our charge points are strategically located for maximum user convenience, not limited to areas owned or managed by local authorities such as the County, District or Borough Councils.

Enhanced location opportunities

By optimizing the use of community sites and public land, we increase the chances of finding suitable locations for charging point deployment.

Free installation, operations & maintenance

Chargepoints will be installed and maintained at no cost if the car park is open to the public 24/7. Our 24-hour helpline will be available to assist with user queries, ensuring smooth operations and support.

We leave no stone unturned when planning our network deployment.

Here's how we make it happen:

Public accessibility

We choose car parks that are open 24/7 so your communities can charge up whenever they need.

Location

We take into account the location of the site in relation to the nearest electricity grid connection.

If the site is not currently connected to the power grid, it may still be feasible.

Just keep in mind that grid connections with long trenching routes can be costly.

Appropriate Lighting

We want to make sure users feel safe and can easily access the charge points, even at night or in bad weather. So, the site needs to have proper lighting.

Please note that lighting won't be included in the contract arrangement.

Number of Chargepoints

While the exact number of chargepoints hasn't been confirmed yet, we'll make sure to install enough to meet the likely demand based on the existing parking spaces, potential future EV adoption and chargepoints utilization.

Our Site Analytics intelligence tool helps us plan and implement EV infrastructure in public areas where it's most feasible.

Charging Options

We offer a wide range of charging solution options, from 7kW to 22kW AC chargers up to 350kW DC chargers through partnership with one of the world's leading rapid charging providers.

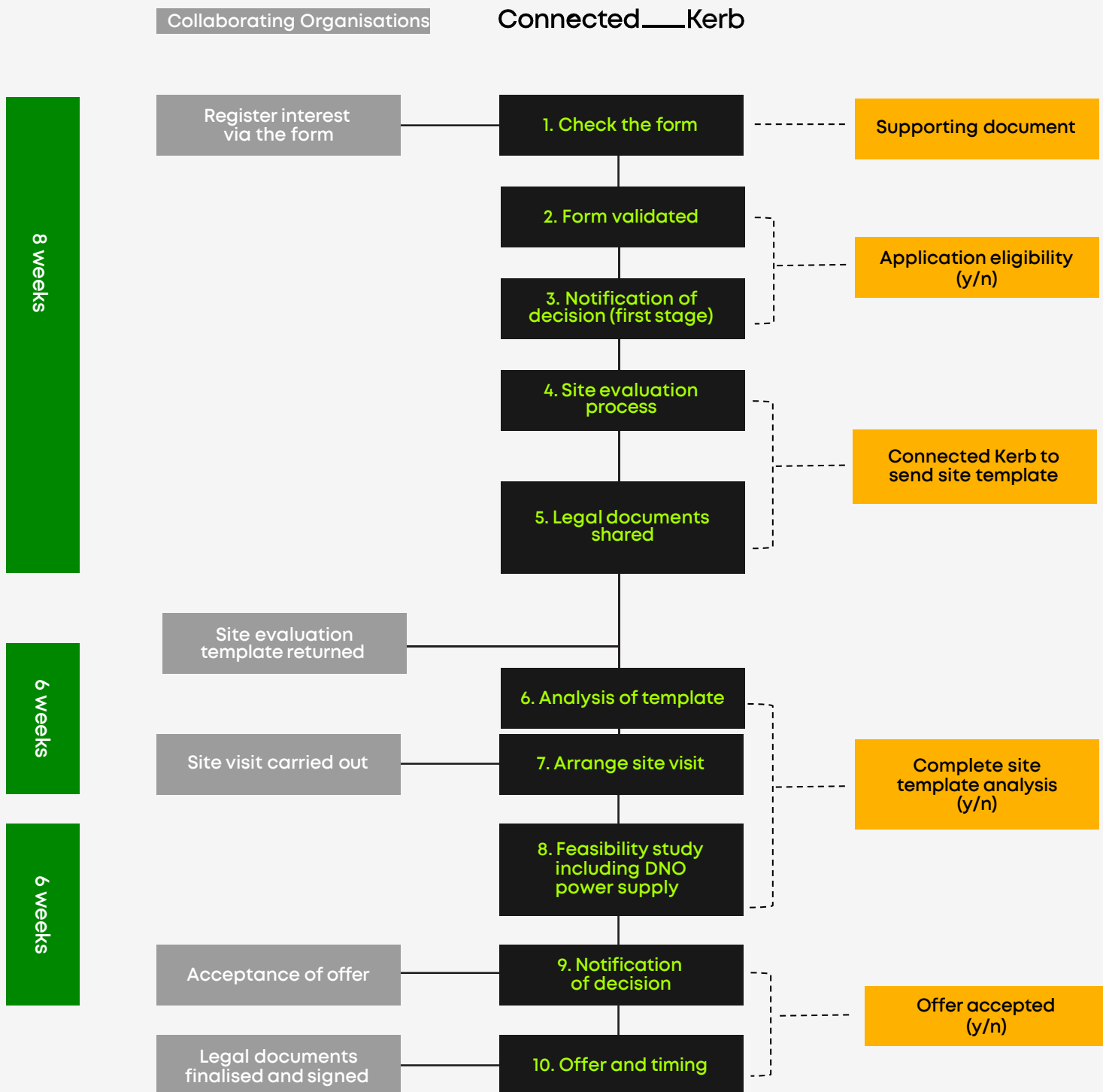
Power - 7kW - 350kW

Future-proofed and easily serviceable

Custom Solutions

If an organization operates its own electric vehicle fleet and the chargepoints won't be publicly accessible, we can work together to install and operate the infrastructure at the cost of the collaborating organization or through joint investment.

Process - Completing the form to site proposals.



We're here to listen and support you.

Who are Connected Kerb?

- Connected Kerb are one of the UK's leading electric vehicle charge point provider, delivering future-proof, convenient and reliable EV charging solutions for the public sector and other associated organisations to support EV drivers unable to charge their vehicle at home. You can read more about Connected Kerb and their mission [here](#).

When will the chargepoint be installed?

- Assessments can take up to 4 weeks. If a site is deemed suitable, we will also provide information for when installation is likely to take place.

What makes a site feasible for chargepoint installation?

- The site must be accessible 24/7, have a good wi-fi signal in order to use the Connected Kerb app and sufficient power supply from the electricity grid or building, with the possibility to upgrade if demand increases.

Will the chargepoints connect to the electricity supply / building available on the site, or have a separate metered supply?

- Connected Kerb will carry out a site survey with the collaborating organisations to determine the optimal solution and confirm if the chargepoints can be integrated with the existing electricity supply or, whether a separate metered supply would be required.

Collaborating with organisations.

How many chargepoints will be installed?

- Connected Kerb expert team will use their cutting edge technology and conduct meticulous analysis to identify how many chargepoints and what charging speed would be required. Information on a speed range (usually 7-22kW) will be in the proposal submitted to the organisation. The landowner can then decide if they wish to proceed or withdraw.

What happens if there is a problem with the chargepoint?

- All chargepoints will have the Connected Kerb customer support number and their customer support team will be available 24/7 to help with any issues or queries. Most problems will be attempted to be resolved remotely. In case this is not possible, engineers will be sent to the site to investigate and fix the problem.

Is there a cost for me to be part of the contract?

- There is no cost to join the contract. The contract was procured through the CCS Vehicle Charging Infrastructure Solutions framework.

Can collaborating organisations contribute their own funding to enable faster chargepoints deployment?

- Organisations may contribute additional funding but should be aware that the ownership of the chargepoints remains with Connected Kerb and the revenue share calculation will remain the same as defined in the contract. For more information relating to revenue share options and on how revenue share is calculated, please contact Connected Kerb.

Collaborating with organisations.

How often will we be paid our revenue share?

- Payment will be made quarterly to each contractual partner.

Will I have to sign a contract?

- The user access agreement will need to be signed with Surrey County Council first to allow the participating organization sign the contract directly with the charging infrastructure provider, Connected Kerb.

When will legal documents be shared?

- The contract, lease and associated documents will be shared with organisations once they sign a non-disclosure agreement with Surrey County Council who will then release the documentation. It is no obligation to agree to the proposals by Connected Kerb, and an organisation is not legally bound to the contract until the contract has been signed.

Will we need a lease?

- The organisation will need to enter into a lease with Connected Kerb. A template lease has been prepared to be used by the county, district and borough councils.

Collaborating with organisations.

Who will enforce the chargepoint bays?

It is the responsibility of the organisation to enforce any dedicated bays on their land. Connected Kerb will provide organisations with advice on how to enforce bays throughout the contract, and have the ability to provide integrated technologies that can deter Internal Combustion Energy (ICE) vehicles from blocking bays.

What happens if the organisation decides to move or remove chargepoints within the first 10 years of the lease?

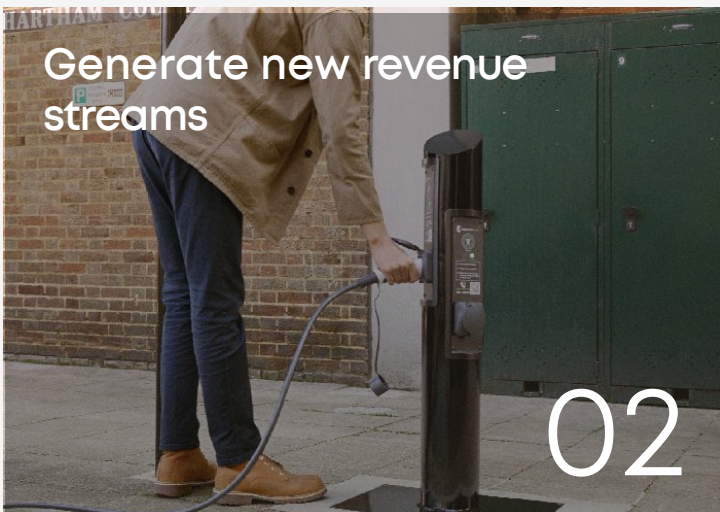
- The organisation will be liable for relocation or compensation costs to Connected Kerb. The formula to calculate these costs is included in the lease document. For more details regarding the potential compensation costs, please contact Connected Kerb at (email address)

Why installing EV charging infrastructure is beneficial to you.



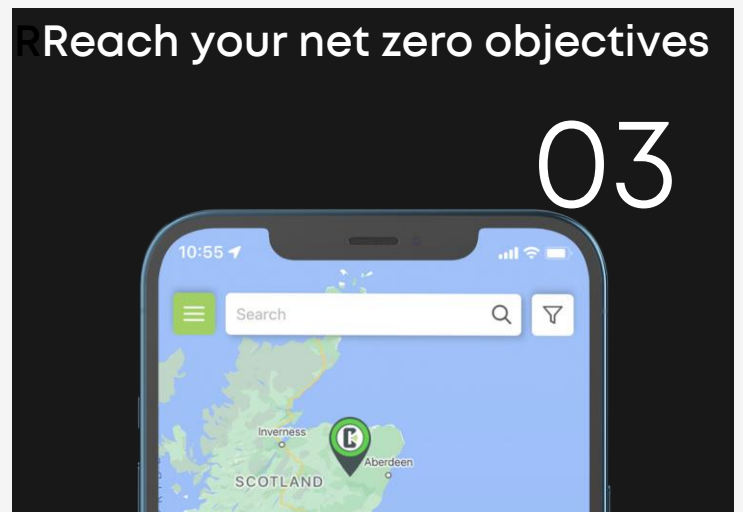
Lead the charge to greener mobility and increase satisfaction of your communities and customers

01



Generate new revenue streams

02



Reach your net zero objectives

03

Our distinctive approach features long life underground infrastructure, powered by an ecosystem of data and connectivity. Running on cutting edge software complete with a convenient app and a client portal, with customised reporting and consolidated billing it gives you full control, completely hassle-free.

Increasing EV adoption is changing the way people refuel. EV drivers expect convenient and flexible ways to charge their vehicles. Instead of making a special stop, they want to charge where they are parked for longer periods such as while working, shopping, exercising or enjoying a meal at a restaurant. They want reassurance that whatever their next destination, they will be able to reach it on time, without worrying about charging their vehicle. Rising demand for EVs presents new opportunities for your business and we are here to help with our end-to-end charging solution that meets your and your customers' needs.

Connected Kerb