

# Runnymede Borough Council Risk Dashboard



**Total Active Risks**

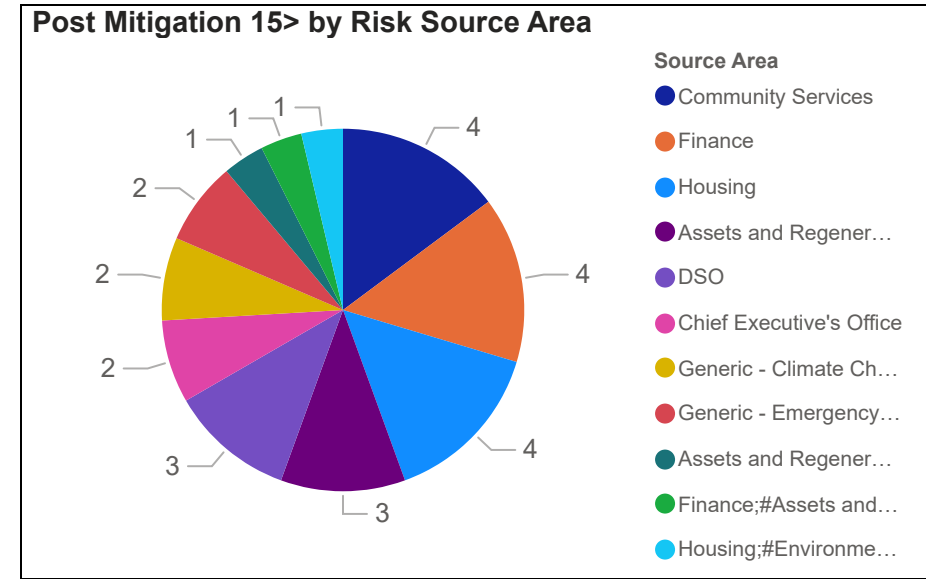
**268**

**Total Risks Above Threshold (10> Post Mitigation)**

**68**

**Post Mitigation 10> Risks by Category**

Risk Category	10	12	15	16	20	Total
Financial		11	2	5	2	20
Operations	3	9	1	1	3	17
Property		2	1	4	1	8
Strategic		5				5
Reputational		2		2		4
Data and Information Mgmt		2	1			3
Legal		2	1			3
People		2	1			3
Governance		1		1		2
Commercial		1				1
Security				1		1
Technology		1				1
<b>Total</b>	<b>3</b>	<b>38</b>	<b>7</b>	<b>14</b>	<b>6</b>	<b>68</b>



**Total Risks Trending Up (All Scores)**

**31**

**Total Significant Risks (15> Post Mitigation)**

**27**

**Detailed Risks New in Q1 2024/25**

Score	Risk Category	Risk/ Issue description	Risk Owner
20	Operations	Exempt Info (CS012)	Dom Prendergast
20	Operations	Exempt Info (CS013)	Darren Williams
15	People	Legionella in public toilets and/or showers	Helen Clark
12	Technology	The Council's contract for using the Wide Area Network (WAN) internet line ceases on 31.08.24 and a new line needs to be procured and installed prior to the cut off of the existing line. If BT fail to deliver within the timescales this will have a catastrophic affect on all Digital communications within the Council	Linda Norman
9	Legal	RBC receives a Notice of Claim to Employment Tribunal and is at risk of litigation and reputational damage.	Kate Enver
8	Financial	Failing to deliver what is submitted to DLUHC in the LGFS productivity plan	Amanda Fahey
8	Legal	Failure to comply with Martyn's Law when this becomes statute.	Marcel Steward
2	Legal	Personal Injury from tree failure on RBC owned or managed land	Helen Clark

**Detailed Risks Trending Up with Post Mitigation 10>**

Score	Risk Category	Risk/ Issue description	Risk Owner
12	Financial	Legacy Pay and Display machines end of life and end of contract	Linda Norman
12	Operations	Power blackouts	Marcel Steward

**Detailed Risks Trending Down with Post Mitigation 10>**

Score	Risk Category	Risk/ Issue description	Risk Owner
15	Financial	Income Generation schemes fail to deliver targets	Paul French
12	Operations	Current Business Continuity arrangements are not sufficient to deal with a severe disruptive event.	Marcel Steward
12	Reputational	Engagement with community based responses breaks down during an emergency	Marcel Steward
12	Commercial	Insufficient staffing resource in procurement or service area to procure level of contracts required to achieve and maintain Decent Homes standard	Maggie Ward
12	Financial	Return on Digital Transformation investment not as high as anticipated	Linda Norman

## All Post Mitigation 15> Risks

Score	Risk Category	Risk/ Issue description
20	Operations	Exempt Info (CS012)
20	Operations	Exempt Info (CS013)
20	Property	Fire/intruder alarms - Gemini/Bold System (single point of failure)
20	Operations	Lack of management of tree stock on Council-owned land and deterioration of tree condition
20	Financial	MHCLG impose requirement to repay % of existing loans and sell Commercial property
20	Financial	Rising costs exceeding income in HRA
16	Security	Accelerated threat of domestic terrorism and the risk of public disorder.
16	Financial	Borrowing ability limited by potential MHCLG sanctions
16	Financial	Chertsey Museum – a sustainable way forward is not found. Considering financial challenges of Olive Matthews Trust
16	Property	DLUHC/ Levelling up may force a fire sale of property
16	Property	Economic pressure on maintenance of commercial property portfolio
16	Financial	Economic volatility and uncertainty
16	Reputational	External audit backlog
16	Property	Impact of DLUHC review
16	Financial	Insufficient budget to meet operational net zero target, or to allow it to use its sphere of influence to maximum effect to meet the 2050 Borough net zero target
16	Operations	Reduction in the number of existing and new PRS opportunities to place households in private rented sector. PRS rents have increased by up to 30% and recent increase in LHA does not cover current rents.
16	Financial	Safer Runnymede - RBC companies use alternate provision.
16	Property	Supplier - not meeting contract expectation in delivery of services
16	Reputational	The Council may not meet the operational net zero target by 2030
16	Governance	Unable to satisfy DLUHC with response to non-statutory Best Value Notice
15	Data and Information Mgmt	Changes to filepaths will impact on ability to run existing corporate performance dashboards
15	Property	Failure to comply with Regulatory Standards, new standards brought in April 2024 with a new inspection regime so very little time to ensure compliance. Regulator has indicated that landlords are likely to get lower grades there.
15	Financial	Income Generation schemes fail to deliver targets
15	People	Legionella in public toilets and/or showers
15	Operations	Readiness to change and prepare ahead of the introduction of EPR ( Extended producer responsibility scheme ). Funding deferred for a year until October 2025.
15	Financial	Reduction in funding for waste collection.
15	Legal	Runnymede and LRF unprepared for a major incident within the Borough resulting in a poor response. Unable to meet requirements of the Civil Contingencies Act.

# Runnymede Borough Council Risk Dashboard



## Corporate Risk Register Post Mitigation 10> Risks

Score	Risk Category	Risk/ Issue description
20	Operations	Exempt Info (CS012)
20	Operations	Exempt Info (CS013)
20	Property	Fire/intruder alarms - Gemini/Bold System (single point of failure)
20	Operations	Lack of management of tree stock on Council-owned land and deterioration of tree condition
20	Financial	MHCLG impose requirement to repay % of existing loans and sell Commercial property
20	Financial	Rising costs exceeding income in HRA
16	Financial	Borrowing ability limited by potential MHCLG sanctions
16	Property	DLUHC/ Levelling up may force a fire sale of property
16	Property	Economic pressure on maintenance of commercial property portfolio
16	Financial	Economic volatility and uncertainty
16	Reputational	External audit backlog
16	Financial	Insufficient budget to meet operational net zero target, or to allow it to use its sphere of influence to maximum effect to meet the 2050 Borough net zero target
16	Operations	Reduction in the number of existing and new PRS opportunities to place households in private rented sector. PRS rents have increased by up to 30% and recent increase in LHA does not cover current rents.
16	Property	Supplier - not meeting contract expectation in delivery of services
16	Reputational	The Council may not meet the operational net zero target by 2030
16	Governance	Unable to satisfy DLUHC with response to non-statutory Best Value Notice
15	Property	Failure to comply with Regulatory Standards, new standards brought in April 2024 with a new inspection regime so very little time to ensure compliance. Regulator has indicated that landlords are likely to get lower grades there.
15	Financial	Income Generation schemes fail to deliver targets
15	Operations	Readiness to change and prepare ahead of the introduction of EPR ( Extended producer responsibility scheme ). Funding deferred for a year until October 2025.
15	Legal	Runnymede and LRF unprepared for a major incident within the Borough resulting in a poor response. Unable to meet requirements of the Civil Contingencies Act.
12	Financial	Changes to funding distribution methodologies
12	Operations	Cyber Attack
12	Financial	Equal pay claims
12	Property	Failure to comply with Health & safety legislation related to property management
12	Financial	Financial pressures arising from government legislation or policy (incl. change of government)
12	Operations	Insufficient reserves to fund refurbishments, bad debts and incentives
12	Strategic	More frequent and extreme weather events due to global warming Also see NRR048 Storms NRR049 Heatwaves and cold weather events
12	Strategic	New development not achieved.
12	Operations	Regeneration of HRA stock not achieved.
12	Legal	Safeguarding or exploitation concern raised about a child or vulnerable adult for whom the Council has provided a service.
12	Data and Information Mgmt	Serious data protection breach attributable to RBC error.
12	Technology	The Council's contract for using the Wide Area Network (WAN) internet line ceases on 31.08.24 and a new line needs to be procured and installed prior to the cut off of the existing line. If BT fail to deliver within the timescales this will have a catastrophic affect on all Digital communications within the Council
12	People	There is a death or serious injury on a council run premises or involving a council operated vehicle
12	Financial	Tightening of capital framework (MRP guidance, investment moratorium, prudential code, treasury mgmt, Levelling Up Act)

## National Risk Register Post Mitigation 10> Risks

Score	Risk Category	Risk/ Issue description
25	Security	Conventional attacks on infrastructure
25	Operations	Pandemic
20	Operations	Larger-scale CBRN attacks
20	Operations	Technological failure at a UK critical financial market infrastructure
16	Operations	Nuclear miscalculation not involving the UK
16	Operations	Outbreak of an emerging infectious disease
16	Operations	Severe space weather
15	Operations	Failure of the National Electricity Transmission System (NETS)
12	Operations	Cyber attacks on infrastructure
12	Operations	Deliberate disruption of UK space systems and space-based services
12	Operations	High temperatures and heatwaves
12	Operations	Low temperatures and snow
12	Operations	Reception and integration of British Nationals arriving from overseas
12	Operations	Storms
12	Operations	Terrorist attacks on transport

## Risks Tagged as Emergency Planning

Score	Risk Category	Risk/ Issue description
16	Security	Accelerated threat of domestic terrorism and the risk of public disorder.
15	Legal	Runnymede and LRF unprepared for a major incident within the Borough resulting in a poor response. Unable to meet requirements of the Civil Contingencies Act.
12	Operations	Current Business Continuity arrangements are not sufficient to deal with a severe disruptive event.
12	Operations	Cyber Attack
12	Reputational	Engagement with community based responses breaks down during an emergency
12	Strategic	More frequent and extreme weather events due to global warming Also see NRR048 Storms NRR049 Heatwaves and cold weather events
12	Operations	Power blackouts
12	Operations	Staff are redeployed to support welfare or recovery activity due to an incident e.g. emergency response or business continuity event
12	Operations	The Council may not be able to support vulnerable people during a major incident due to the timing of uploading data to the VPRS (SCC combined multiagency database) and the quality of data being returned.
8	Legal	Failure to comply with Martyn's Law when this becomes statute.
8	Legal	Insufficiently trained and/or available staff and resources to support emergency response
8	Operations	Loss of key members across the service areas due to emergency response or other uncontrollable aspects
8	Reputational	There is a serious incident involving a radicalised individual known to the Borough directly or via the PREVENT process
6	Operations	Failure of utilities, electricity, gas, water at depot
6	Operations	Flood risk/other similar emergencies
6	Operations	Inability of vehicles to access/egress Runnymede Depot yard due to short term event ( up to one or two days ) e.g., fire, road closure.
6	Strategic	The welfare of our residents will be put at risk by the effects of climate change
6	Operations	Unexpected failure of IT system (including telephones, and website)
5	Operations	Major flooding in the Borough
4	Operations	Action in the event of fire
3	Operations	Major flooding in the depot yard
2	Operations	Inability to access Orchard Depot yard where vehicles are stored – e.g., fire, road closure (only one exit from the Orchard Depot, and it is in a cul-de-sac so only one route to the main road)

## Risks Tagged as Climate Change

Score	Risk Category	Risk/ Issue description
16	Security	Accelerated threat of domestic terrorism and the risk of public disorder.
16	Financial	Insufficient budget to meet operational net zero target, or to allow it to use its sphere of influence to maximum effect to meet the 2050 Borough net zero target
16	Reputational	The Council may not meet the operational net zero target by 2030
12	Strategic	More frequent and extreme weather events due to global warming Also see NRR048 Storms NRR049 Heatwaves and cold weather events
12	Strategic	Net zero target is not achievable for operational building portfolio
12	Operations	Power blackouts
12	Financial	Removal of or change to funding programmes
12	Reputational	Runnymede as a Borough may not meet national net zero target of 2050
9	Data and Information Mgmt	Data collated/ reported may be inaccurate.
9	People	Failure to recruit high caliber, quality key staff
9	Financial	Pressure on financial resources
9	Strategic	Staff capacity/ capability to meet climate change commitments
9	People	Staff resistant to change
8	Reputational	Failure to identify potentially negative commentary or inaccurate opinions by residents in social media groups.
6	Operations	Flood risk/other similar emergencies
6	Operations	Fuel shortage locally or nationally.
6	Strategic	The welfare of our residents will be put at risk by the effects of climate change
5	Operations	Major flooding in the Borough
4	Operations	Action in the event of fire
4	Property	Decarbonisation and sustainability - no money to implement policies and actions (unique buildings add complexity to implement)
4	Reputational	Inaccurate opinions shared by the public in response to Council messaging.
4	People	Loss of key staff / Long term staff absence
4	Property	New development requirements (as a result of the emerging Local Plan)
3	Operations	Inability of vehicles to access/egrees Runnymede Depot yard due to snow and ice.
3	Operations	Major flooding in the depot yard
2	People	Working in the office in uncomfortable conditions

# Risk Scoring Matrix

<b>LIKELIHOOD (A)</b>	<b>Certain</b> 5	5	10	15	20	25
	<b>Probable</b> 4	4	8	12	16	20
	<b>Possible</b> 3	3	6	9	12	15
	<b>Unlikely</b> 2	2	4	6	8	10
	<b>Highly unlikely</b> 1	1	2	3	4	5
		<b>Negligible</b> 1	<b>Small</b> 2	<b>Noticeable</b> 3	<b>Serious + Significant</b> 4	<b>Critical + Considerabl</b> 5
	<b>IMPACT (B)</b>					

<b>Likelihood of Occurrence (A)</b>
1 – Highly unlikely to happen
2 – Unlikely to happen
3 – Possibly will happen
4 – Probably will happen
5 – Certain to happen

<b>Severity of Impact (B)</b>
1 – Negligible impact
2 – Only a small effect
3 – Noticeable effect
4 – Serious problem with significant impact
5 – Critical issue and considerable impact